For more information on the myki card, please visit ptv.vic.gov.au/tickets/myki

**Travel Concessions - I Use myki Card**

International undergraduate students (Diploma, Advanced Diploma, Associate Degree and Bachelor Degree) studying full-time in Victoria can purchase discounted tickets for use on public transport in Victoria. These tickets are called ‘IUSE myki’ tickets and can be used on buses, trains and trams - see more at: acu.edu.au/699608

**SAFETY ON CAMPUS**

ACU has security guards on site and regular security patrols across our campuses. You can contact security 24/7 on 1300 729 452 or 8888 (from an internal ACU phone).

**General campus emergencies**

For general emergencies please call the ACU Emergency Line: from an internal ACU phone dial 8888; from an external/mobile phone dial 1300 729 452.

**Life threatening emergencies**

In a life-threatening situation please dial Triple Zero (000). After calling Triple Zero, please report the situation to the National Security Centre on 1300 729 452 or 8888 (from internal ACU phone).
**SafeZone app**
The SafeZone app connects students and staff directly with the ACU Security team or emergency services during a first-aid or emergency situation on campus, providing they have mobile phone or Wi-Fi coverage.
Visit: safezoneapp.com

**Local Police stations**
Fitzroy Police Station is 650 metres from ACU Melbourne Campus, at 13 Condell Street, Fitzroy.
This station operates 24 hours a day.
Tel: (03) 9934 6400

**OSHC ON CAMPUS**
If you have Overseas Student Health Cover with Allianz Global Assistance you can meet with an Allianz Representative between 11am and 3pm on Wednesdays, in the International Office (Level 5, 115 Victoria Parade).
The Allianz representative can process cash claims of up to $105 per invoice on campus.
Visit: oshcallianzassistance.com.au
Tel: 13 67 42

**DOCTOR ON CAMPUS**
Students can see a General Practitioner (GP/Doctor) at the ACU Health Clinic on Campus.
To make an appointment call: (03) 9953 3762.

**STUDY MELBOURNE STUDENT CENTRE**
The Study Melbourne Student Centre (SMSC) is a ‘one stop shop’ where international students in Victoria can access a range of free support, information and welfare services.
The SMSC is a Victorian Government initiative which responds to the needs of the international students living and studying in Victoria. The main objective of the Centre is to ensure that international students have a positive, rewarding and enriching experience during their studies.

**DRIVING/DRIVING LICENCE**
International students can drive in Australia using a licence from their home country provided it is current and valid. If your licence is not written in English, you must also carry a certified translation in English or apply for an International Driving Permit from your home country. If you don’t have an overseas licence and want to apply for a licence in Australia, you will need to apply through your state or territory motor registry. For more information visit: vicroads.vic.gov.au/licences/renew-replace-or-update/new-to-victoria

**IMPORTANT CONTACTS**
Department of Home Affairs
Casselden Place, 2 Lonsdale Street, Melbourne
Visit: homeaffairs.gov.au
Tel: 131 881

**ADDITIONAL USEFUL WEBSITES**
Council of International Students Australia (CISA) - cisa.edu.au
Insider Guide to Melbourne
insiderguides.com.au/melbourne
Public Transport - ptv.vic.gov.au
Study Melbourne - studymelbourne.vic.gov.au
Tenants Union Vic - tuv.org.au
Tourist Information - visitmelbourne.com.au
Translating Service - tisnational.gov.au

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