Opal card
Opal card is an electronic ticket that allows you to travel on all NSW bus, train, ferry and tram services. International students are eligible for the ‘Adult’ Opal card only, and are not eligible for the ‘Concession’ Opal card (except students on an Australian Government scholarship/sponsorship).
For more information on the Opal card, please visit: opal.com.au

Cheap, safe and convenient ways to travel at night
Sydney bus services operate along selected routes all night every night, with additional routes and services operating early on Saturday and Sunday mornings. Standard bus fares apply, except for route 300 which is free: transportnsw.info/travel-info/using-public-transport/late-night-services

SAFETY ON CAMPUS
ACU has security guards on site and regular security patrols across our campuses. You can contact security 24/7 on 1300 729 452 or 8888 (from an internal ACU phone).
**General campus emergencies**
For general emergencies please call the ACU Emergency Line: from an internal ACU phone dial 8888; from an external/mobile phone dial 1300 729 452.

**Life threatening emergencies**
In a life-threatening situation please dial Triple Zero (000). After calling Triple Zero, please report the situation to the National Security Centre on 1300 729 452 or 8888 (from internal ACU phone).

**SafeZone app**
The SafeZone app connects students and staff directly with the ACU Security team or emergency services during a first-aid or emergency situation on campus, providing they have mobile phone or wifi coverage. Visit: safezoneapp.com

**Local Police stations**
The nearest police station is on the Pacific Highway near the Union Hotel (Corner of Pacific Hwy and West Street) Tel: (02) 9956 3199 (limited operating hours).

**OSHC ON CAMPUS**
If you have Overseas Student Health Cover with Allianz Global Assistance you can meet with an Allianz Representative on campus between 9am and 5pm every Thursday. The Allianz Representative will be located at the ACU International Office (42 Edward Street North Sydney):
allianzassistancehealth.com.au
Tel: 13 67 42

**FIND A DOCTOR**
See the Allianz Global Assistance website for a listing of Doctors and Medical Centres in the area: allianzassistancehealth.com.au
The doctors listed on the Allianz website will direct bill Allianz so there is no gap to pay for students who have OSHC with Allianz.

**NSW PHOTO CARD**
The NSW Photo Card provides photo identification for people who do not hold a current NSW driver licence. It can be used for accessing licensed premises and for general identification, so you can leave your passport safe at home. The card costs $52 (subject to change). For more information visit: service.nsw.gov.au/transaction/apply-nsw-photo-card

**DRIVING/DRIVING LICENCE**
International students can drive in Australia using a licence from their home country provided it is current and valid. If your licence is not written in English, you must also carry a certified translation in English (certified by the Community Relations Commission) or apply for an International Driving Permit from your home country. If you don’t have an overseas licence and want to apply for a licence in Australia, you will need to apply through your state or territory motor registry: rms.nsw.gov.au/roads/licence/driver

**IMPORTANT CONTACTS**
Department of Home Affairs
26 Lee Street, Sydney NSW 2000
Tel: 131 881
homeaffairs.gov.au

**ADDITIONAL USEFUL WEBSITES**
Study NSW - study.sydney.com.au
Tourist Information - visitnsw.com
Insider Guides to Sydney - insiderguides.com.au/sydney
What’s on Sydney - whatsonsydney.com
Public Transport - transportnsw.info
Council of International Students Australia (CISA) - cisa.edu.au
Tenants NSW - tenants.org.au
Translating Service - tisnational.gov.au

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