

Contact details for **ongoing support and assistance** for Students and Former Students who have experienced Sexual Misconduct

ONGOING SUPPORT AND ASSISTANCE (ACU)				
ACU Medical Centres	Melbourne The Daniel Mannix Building, Mezzanine level (take the lift), 8-14 Brunswick Street, Fitzroy 03 9953 3762 - call to make an appointment		Brisbane Building M, 8 Approach Rd, Banyo (07) 3861 6400 - call to make an appointment or 13 74 25 for after-hours service	
	North Sydney Level 3, Champagnat House 8-10 Berry Street, North Sydney 02 9465 9595 – call to make an appointment 13 74 25 for after-hours service		Students on other campuses have access to external medical services situated in close proximity.	
ACU Security	ACU National Security Centre 24/7 Phone: 1300 729 452 Mobile app: SafeZone			
Campus Ministry	Email: campusministry@acu.edu.au			
Counselling	Free and confidential counselling with experienced and trained psychologists or social workers. Make an appointment with an ACU counsellor: https://www.studentportal.acu.edu.au/counselling Out-of-hours crisis counselling line Phone: 1300 638 485 Text or SMS: 0488 884 191 Hours of operation: 5pm to 9am Weekdays, 24 hours during Weekends and Public Holidays			
Indigenous Higher Education Office	NSW Yalbalinga Phone: 02 9701 4258 Email: yalbalinga@acu.edu.au	ACT Dhara Daramoolen Phone: 02 6209 1222 Email: dhara.daramoolen@acu.edu.au	VIC Jim-baa-yer Phone: 03 9953 3004 Email: jimbaayer@acu.edu.au	QLD Weemala Phone: 07 3861 6122 Email: weemala@acu.edu.au
International Office	Phone: 02 9465 9273 or 1800 180 391 (after hours) Web: www.acu.edu.au/international/why_choose_acu/international_student_advisers			
Legal Advice Service	Wisewould Mahoney Lawyers - Note: restrictions on the nature and extent of the advice may apply. www.studentportal.acu.edu.au/legal Request form: https://acu.wisewouldmahony.com.au			
Student Advocacy Service	Access information, advice and referral service to navigate University policies and procedures. Information and to make an appointment: https://www.studentportal.acu.edu.au/advocacy Email: advocacy.service@acu.edu.au			
EXTERNAL SUPPORT AND ASSISTANCE				
NATIONAL SERVICES				
Lifeline	Crisis support and suicide prevention 13 11 14 www.lifeline.org.au			
1800 RESPECT	1800 RESPECT (1800 737 732) www.1800respect.gov.au National Service available 24 hour, 7 days providing confidential information, counselling and support service for people impacted by sexual assault, domestic or family violence and abuse. <i>Webchat and interpreters available.</i>			

Rape & Domestic Violence Services Australia	Sexual Assault Counselling Australia – 1800 211 028 LGBTIQ+ Violence Service – 1800 497 212 Online counselling available www.Rape-dvservices.org.au A free 24/7 telephone and online crisis counselling service for anyone who has experiences sexual assault, or anon-offending family member or friend of someone who has experienced violence. <i>Telephone interpreters available.</i>
QLife	The national LGBTIQ+ helpline and webchat 1800 184 527 www qlife.org.au
Survivors and Mates Support Network (SAMN)	1800 472 676 www.samsn.org.au A dedicated service for men who have experienced child sexual assault in Australia
Reachout.com	Reachout.com provides detailed understanding around what is sexual assault, understand the myths and facts around sexual assault and can assist with support. https://au.reachout.com

AUSTRALIAN CAPITAL TERRITORY (ACT)

Canberra Rape Crisis Centre	(02) 6247 2525 (7am – 11pm) www.crcc.org.au CRCC supports women, children and men who have experienced sexual assault, or people who are supporting others who have experienced sexual assault. They provide free and confidential crisis and ongoing counselling, support, advocacy and information about medical and legal processes.
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NEW SOUTH WALES (NSW)

NSW Sexual Violence Helpline	1800 424 017 https://fullstop.org.au A free 24/7 telephone and online crisis counselling service for anyone who has experiences sexual assault, or anon-offending family member or friend of someone who has experienced violence. <i>Interpreters are available.</i>
NSW Health Sexual Assault Services Directory	NSW Health Sexual Assault Services offer free information, counselling, court support, medical treatment and forensic examinations at various locations in NSW. <ul style="list-style-type: none"> Northern Sydney Sexual Assault Services: Call (02) 9462 9477 (After hours: Royal North Shore Hospital, call (02) 9926 7111) Eastern and Central Sydney Sexual Assault Service: Call (02) 9515 9040 (After hours: Royal Prince Alfred Hospital, call (02) 9515 6111) Westmead Sexual Assault Service: Call (02) 8890 7940 (After hours: Westmead Hospital, call (02) 9881 8000)

QUEENSLAND (QLD)

State-wide Sexual Assault Helpline	1800 010 120 (7:30am – 11:30pm), 7 days The Sexual Assault Helpline offers emotional support and referral pathways to anyone who has or thinks they may have been sexually assaulted or abused. It is also for those who are concerned someone they care about might have been assaulted or abused.
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VICTORIA (VIC)

Centre Against Sexual Assault (CASA)	1800 806 292 www.sacl.com.au A free confidential 24 hour emergency or crisis care service for victim/survivors who have recently been sexually assaulted. Services also includes counselling support and may include access to medical care and legal processes.
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Support and assistance for **Students who are accused of sexual misconduct**

ONGOING SUPPORT AND ASSISTANCE (ACU)				
ACU Security	ACU National Security Centre 24/7 Phone: 1300 729 452 Mobile app: SafeZone			
Campus Ministry	Email: campusministry@acu.edu.au			
Counselling Service	Free and confidential counselling with experienced and trained psychologists or social workers. Make an appointment with an ACU counsellor: https://www.studentportal.acu.edu.au/counselling Out-of-hours crisis counselling line Phone: 1300 638 485 Text or SMS: 0488 884 191 Hours of operation: 5pm to 9am Weekdays, 24 hours during Weekends and Public Holidays			
Indigenous Higher Education Office	NSW Yalbalinga Phone: 02 9701 4258 Email: yalbalinga@acu.edu.au	ACT Dhara Daramoolen Phone: 02 6209 1222 Email: dhara.daramoolen@acu.edu.au	VIC Jim-baa-yer Phone: 03 9953 3004 Email: jimbaayer@acu.edu.au	QLD Weemala Phone: 07 3861 6122 Email: weemala@acu.edu.au
International Office	Phone: 02 9465 9273 or 1800 180 391 (after hours) Web: www.acu.edu.au/international/why_choose_acu/international_student_advisers			
Legal Advice Service	Wisewould Mahoney Lawyers www.studentportal.acu.edu.au/legal Request form: https://acu.wisewouldmahony.com.au Note: restrictions on the nature and extent of the advice may apply.			
Student Advocacy Service	Access information, advice and referral service to navigate University policies and procedures. Information and to make an appointment: www.studentportal.acu.edu.au/advocacy Email: advocacy.service@acu.edu.au			

Local Police Stations

NSW	ACT	VIC	QLD	SA
North Sydney Police Station 273 Pacific Highway 02 9956 3199 Open 24 Hours	Canberra City Police Station 16-18 London Circuit 02 6256 7777	Fitzroy Police Station 13 Condell Street 03 9934 6400 Open 24 Hours	Boondall Police Station 149 Muller Road 07 3364 3372 Open 24 Hours	Hindley Street Police Station 26 Hindley Street 08 8303 0525 Open 24 Hours
Strathfield Police Station Strathfield Plaza, Cnr Churchill Avenue and The Boulevard 02 9746 7084		Ballarat Police Station 20 Dana Street 03 5336 6000 Open 24 Hours		
Blacktown Police Station 9-11 Kildare Road 02 9671 9199 Open 24 Hours				