



Studying and living in Ballarat



INTERNATIONAL STUDENT ADVISER

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CAMPUS MAPS

acu.edu.au/453236

acu.edu.au/716510

LOCAL FACILITIES

For information about shopping, entertainment, medical facilities and more visit: acu.edu.au/about_acu/campuses/ballarat/life_in_ballarat

PUBLIC TRANSPORT

Ballarat is just a one-hour drive from Melbourne and is also connected by train and coach services.

Bus: There are bus services Monday to Saturday throughout the Ballarat area including a bus that runs along Sturt Street (Routes 15, 16 or 18). Students arrive from the bus at Talbot and Sturt Street, which is one block away from the campus. Find out more about the bus services and timetables at cdvictoria.com.au/timetables-ballarat

Train: Ballarat is only a 1.5 hour train journey from Melbourne. Regular daily train services are available to and from Melbourne. For more information and to plan your journey visit theptv.vic.gov.au

myki

myki is your ticket to travel on Melbourne's trains, trams and buses and for V/Line train services and buses in Geelong, Ballarat, Bendigo, Seymour, the Latrobe Valley and Warragul. For more information on the myki card, please visit: ptv.vic.gov.au/tickets/myki

Travel concessions

In 2018 international undergraduate students will be able to buy a half-price annual pass for the zone/s in which they study, known as an iUSEpass. Before you buy an iUSE myki, take some time to get to know your local area, find accommodation and understand how the transport system works. This will help you decide whether an iUSE myki ticket is the best option for you.

To learn more about how to apply for a iUSE myki ticket visit: acu.edu.au/699608

SAFETY ON CAMPUS

ACU has security guards on site and regular security patrols across our campuses.

You can contact security 24/7 on 1300 729 452 or 8888 (from an internal ACU phone).

General campus emergencies

For general emergencies please call the ACU Emergency Line: from an internal ACU phone dial 8888; from an external/mobile phone dial 1300 729 452.

Life threatening emergencies

In a life-threatening situation please dial Triple Zero (000). After calling Triple Zero, please report the situation to the National Security Centre on 1300 729 452 or 8888 (from internal ACU phone).

SafeZone app

The SafeZone app connects students and staff directly with the ACU Security team or emergency services during a first-aid or emergency situation on campus, providing they have mobile phone or Wi-Fi coverage.

Local Police stations

Ballarat Police Station, 20 Dana Street, Ballarat, VIC 3350
Tel: (03) 5336 6000 (Open 24 hours)

OSHC ON CAMPUS

If you become sick while you are living in Australia, your Overseas Student Health Cover will help you cover the cost of visiting a doctor. If your OSHC is with Allianz Global Assistance you can find a doctor who accepts Overseas Student Health Cover by going to the following link: oshcallianzassistance.com.au

Find a doctor

If your OSHC cover is not with Allianz Global Assistance, please contact your OSHC provider directly on 13 76 42 or visit: oshcallianzassistance.com.au

The doctors listed on the Allianz website, will direct bill Allianz so there is no gap to pay for students who have OSHC with Allianz.

Victorian proof of age card

You can apply for a Victorian Proof of Age Card if you are over the age of 17 years and 11 months, however you must wait until you are 18 to use it.

Proof of Age cards cost \$10. The card can be used for accessing licensed premises and for general identification. For more information on how to apply visit: vcglr.vic.gov.au/community-services/proof-age

DRIVING/DRIVING LICENCE

International students can drive in Australia using a licence from their home country provided it is current and valid. If your licence is not written in English, you must also carry a certified translation in English or apply for an International Driving Permit from your home country. If you don't have an overseas licence and want to apply for a licence in Australia, you will need to apply through your state or territory motor registry. For more information visit: vicroads.vic.gov.au/licences/renew-replace-or-update/new-to-victoria

IMPORTANT CONTACTS

Department of Home Affairs
2 Lonsdale Street, Melbourne VIC 3000
Tel: 131 881
homeaffairs.gov.au

ADDITIONAL USEFUL WEBSITES

Study Melbourne

studymelbourne.vic.gov.au

Tourist Information - visitballarat.com.au

What's on/Events -

ballarat.vic.gov.au/lae/events.aspx

Public Transport - translink.com.au

Council of International Students Australia (CISA) - cisa.edu.au

Translating Service - tisnational.gov.au

Assistance/Advocacy for people renting tuv.org.au