

STATEMENT ON EXTERNAL AVENUES OF APPEAL OR COMPLAINT

A student who wishes to pursue a complaint outside the University can contact In some cases it may be more appropriate for a complaint to be referred to a Privacy Commissioner who investigates complaints about breaches of privacy or the Human Rights and Equal Opportunity Commission which investigates complaints about discrimination because of race, sex or disability. Their addresses are:

Federal Privacy Commissioner, or Human Rights and Equal Opportunity Commission
133 Castlereagh Street, Sydney NSW 2000
GPO Box 5218, Sydney NSW 2001
Websites:

<http://www.privacy.gov.au>

<http://www.hreoc.gov.au>

Complaints regarding administrative actions or decisions under the *Higher Education Support Act 2003* may be raised with:

Administrative Appeals Tribunal, website: <http://www.aat.gov.au>

Australian Capital Territory

40 Marcus Clarke Street, Canberra City ACT 2600
GPO Box 9955, Canberra ACT 2601

New South Wales

55 Market Street, Sydney NSW 2000
GPO Box 9955, Sydney NSW 2001

Northern Territory (serviced by Brisbane)

Corner Tank Street and North Quay, Brisbane Qld 4000
GPO Box 9955, Brisbane Qld 4001

Queensland

Corner Tank Street and North Quay, Brisbane Qld 4000
GPO Box 9955, Brisbane Qld 4001

South Australia

11th Floor, Chesser House, 91 Grenfell Street, Adelaide SA 5000
GPO Box 9955, Adelaide SA 5000

Tasmania

Ground Floor, Commonwealth Law Courts, 39-41 Davey Street, Hobart Tas 7000
GPO Box 9955, Hobart Tas 7001

Victoria

40 City Road, Southbank Vic 3006
PO Box 9955, Melbourne Vic 3001

Western Australia

Level 8, Quadrant Building, 1 William Street, Perth WA 6000
GPO Box 9955, Perth WA 6848