



Studying and living in Melbourne



INTERNATIONAL STUDENT ADVISER

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CAMPUS MAPS

acu.edu.au/453302

acu.edu.au/717174

CAMPUS VIRTUAL TOUR

[acu.edu.au/international/virtual_tour/
melbourne](http://acu.edu.au/international/virtual_tour/melbourne)

CAMPUS FACILITIES

For information about facilities such as cafeteria, sport and recreation, student clubs and much more visit: acu.edu.au/456652

PUBLIC TRANSPORT

For information about Melbourne and Victoria's public transport system, including timetables, maps and fares, visit ptv.vic.gov.au

MYKI CARD

myki Card is an electronic ticket that allows you to travel on all Victorian, train, tram and bus services.

For more information on the myki card, please visit ptv.vic.gov.au/tickets/myki

Travel Concessions - I Use myki Card

International undergraduate students (Diploma, Advanced Diploma, Associate Degree and Bachelor Degree) studying full-time in Victoria can purchase discounted tickets for use on public transport in Victoria. These tickets are called 'iUSE myki' tickets and can be used on buses, trains and trams - see more at: acu.edu.au/699608

SAFETY ON CAMPUS

ACU has security guards on site and regular security patrols across our campuses. You can contact security 24/7 on 1300 729 452 or 8888 (from an internal ACU phone).

General campus emergencies

For general emergencies please call the ACU Emergency Line: from an internal ACU phone dial 8888; from an external/mobile phone dial 1300 729 452.

Life threatening emergencies

In a life-threatening situation please dial Triple Zero (000). After calling Triple Zero, please report the situation to the National Security Centre on 1300 729 452 or 8888 (from internal ACU phone).

SafeZone app

The SafeZone app connects students and staff directly with the ACU Security team or emergency services during a first-aid or emergency situation on campus, providing they have mobile phone or Wi-Fi coverage.

Visit: safezoneapp.com

Local Police stations

Fitzroy Police Station is 650 metres from ACU Melbourne Campus, at 13 Condell Street, Fitzroy.

This station operates 24 hours a day.

Tel: (03) 9934 6400

OSHC ON CAMPUS

If you have Overseas Student Health Cover with Allianz Global Assistance you can meet with an Allianz Representative between 11am and 3pm on Wednesdays, in the International Office (Level 5, 115 Victoria Parade).

The Allianz representative can process cash claims of up to \$105 per invoice on campus.

Visit: oshcallianzassistance.com.au

Tel: 13 67 42

DOCTOR ON CAMPUS

Students can see a General Practitioner (GP/ Doctor) at the ACU Health Clinic on Campus.

To make an appointment call: (03) 9953 3762.

STUDY MELBOURNE STUDENT CENTRE

The Study Melbourne Student Centre (SMSC) is a 'one stop shop' where international students in Victoria can access a range of free support, information and welfare services.

The SMSC is a Victorian Government initiative which responds to the needs of the international students living and studying in Victoria. The main objective of the Centre is to ensure that international students have a positive, rewarding and enriching experience during their studies.

studymelbourne.vic.gov.au/help-and-advice/support-services/study-melbourne-student-centre

DRIVING/DRIVING LICENCE

International students can drive in Australia using a licence from their home country provided it is current and valid. If your licence is not written in English, you must also carry a certified translation in English or apply for an International Driving Permit from your home country. If you don't have an overseas licence and want to apply for a licence in Australia, you will need to apply through your state or territory motor registry. For more information visit: vicroads.vic.gov.au/licences/renew-replace-or-update/new-to-victoria

IMPORTANT CONTACTS

Department of Home Affairs
Casselden Place, 2 Lonsdale Street, Melbourne

Visit: homeaffairs.gov.au

Tel: 131 881

ADDITIONAL USEFUL WEBSITES

Council of International Students Australia (CISA) - cisa.edu.au

Insider Guide to Melbourne
insiderguides.com.au/melbourne

Public Transport - ptv.vic.gov.au

Study Melbourne - studymelbourne.vic.gov.au

Tenants Union Vic - tuv.org.au

Tourist Information - visitmelbourne.com.au

Translating Service - tisonational.gov.au