



# Studying and living in Canberra



## **INTERNATIONAL STUDENT ADVISER**

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## **CAMPUS MAPS**

[acu.edu.au/453298](http://acu.edu.au/453298)

[acu.edu.au/717155](http://acu.edu.au/717155)

## **CAMPUS FACILITIES**

For information about facilities such as cafeteria, sport and recreation, student clubs and much more visit: [acu.edu.au/455528](http://acu.edu.au/455528)

## **LOCAL FACILITIES**

For information about local facilities go to: [acu.edu.au/about\\_acu/campuses/canberra/life\\_in\\_canberra](http://acu.edu.au/about_acu/campuses/canberra/life_in_canberra)

## **SAFETY ON CAMPUS**

ACU has security guards on site and regular security patrols across our campuses. You can contact security 24/7 on 1300 729 452 or 8888 (from an internal ACU phone).

### **General campus emergencies**

For general emergencies please call the ACU Emergency Line: from an internal ACU phone

dial 8888; from an external/mobile phone dial 1300 729 452.

### **Life threatening emergencies**

**In a life-threatening situation please dial Triple Zero (000).** After calling Triple Zero, please report the situation to the **National Security Centre on 1300 729 452 or 8888** (from internal ACU phone).

### **SafeZone app**

The SafeZone app connects students and staff directly with the ACU Security team or emergency services during a first-aid or emergency situation on campus, providing they have mobile phone or wifi coverage. Visit: [safezoneapp.com](http://safezoneapp.com)

### **Local Police station**

Canberra City Police Station is the closest police station to campus and is located at 18 London Cirt in the main city area which is referred to as Civic. Their contact number is (02) 6256 7777.

### **PUBLIC TRANSPORT**

ACTION operates the public transport system in Canberra. For information regarding timetables, maps and fares, visit: [action.act.gov.au](http://action.act.gov.au)

Bus fares are determined by your destination and a single bus ticket will cover you for a 90-minute period.

### **MyWay**

ACTION uses a MyWay smartcard prepaid system as well as accepting cash fares. Using a MyWay card can make your travel costs cheaper in the long run so consider purchasing one. For more information visit:

**[transport.act.gov.au/myway-and-fares](http://transport.act.gov.au/myway-and-fares)**

### **Queanbeyan**

For those who choose to live in Queanbeyan and travel to ACU the main bus provider is QCity Transit. QCity Transit uses a Smart Card which can reduce travel costs. For more information visit:

**[qcitytransit.com.au/smart-card](http://qcitytransit.com.au/smart-card)**

### **Travel Concessions**

To be eligible for travel concessions, you must be studying full time at university.

Tertiary Student MyWay cards can be obtained in person at an Access Canberra Shopfront, calling 13 17 10 or completing an online form. For more information visit:

**[transport.act.gov.au/myway-and-fares](http://transport.act.gov.au/myway-and-fares)**

### **OSHC**

If you have Overseas Student Health Cover with Allianz Global Assistance you can make a time to speak with an Allianz Representative by calling 13 67 42. For more details go to:

**[oshcallianzassistance.com.au](http://oshcallianzassistance.com.au)**

### **HEALTH AND MEDICAL SUPPORT**

There are a variety of medical services in Canberra from private practitioners to bulk billing centres.

Some that you might consider include:

The Junction Youth Health Services 6245 7100  
University of Canberra 6201 2351  
Belconnen Medical Centre 6251 8898

You may find that you will have to pay up-front for the appointment; however, you can claim this back via your health insurance.

### **PROOF OF AGE CARD**

A proof of age card is for young people over the age of 18. It can be used for accessing licensed premises and for general identification and is especially useful if you do not have an ACT drivers licence. Details on fees and how to obtain a card can be located here:

**[accesscanberra.act.gov.au/app/answers/detail/a\\_id/51/](http://accesscanberra.act.gov.au/app/answers/detail/a_id/51/)**

### **DRIVING/DRIVING LICENCE**

International students can drive in Australia using a licence from their home country provided it is current and valid. If your licence is not written in English, you must also carry a certified translation in English or apply for an International Driving Permit from your home country. For more details visit:

**[accesscanberra.act.gov.au/app/answers/detail/a\\_id/1581#!tabs-7](http://accesscanberra.act.gov.au/app/answers/detail/a_id/1581#!tabs-7)**

If you don't have an overseas licence and want to apply for a licence in Australia, you will need to apply through your state or territory motor registry. For more information visit:

**[accesscanberra.act.gov.au/app/answers/detail/a\\_id/1581#!tabs-2](http://accesscanberra.act.gov.au/app/answers/detail/a_id/1581#!tabs-2)**

### **IMPORTANT CONTACTS**

Department of Home Affairs  
**[homeaffairs.gov.au](http://homeaffairs.gov.au)**

National Office: 6 Chan Street, Belconnen  
Ph: 6264 1111 (switchboard)

Visa and Citizenship Office: 3 Lonsdale St, Braddon

### **ADDITIONAL USEFUL WEBSITES**

**Study Canberra - [studycbr.com.au](http://studycbr.com.au)**

**Tourist Information - [visitcanberra.com.au](http://visitcanberra.com.au)**

**Insiders Guide to Canberra  
[insiderguides.com.au/canberra](http://insiderguides.com.au/canberra)**

**Events - [events.act.gov.au](http://events.act.gov.au)**

**Council of International Students Australia (CISA) - [cisa.edu.au](http://cisa.edu.au)**

**Translating Service - [tisonational.gov.au](http://tisonational.gov.au)**

**Tenants ACT - [tenantsact.org.au](http://tenantsact.org.au)**