



# Studying and living in Brisbane



## **INTERNATIONAL STUDENT ADVISER**

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## **CAMPUS MAPS/VIRTUAL TOUR**

[acu.edu.au/453291](http://acu.edu.au/453291)

[acu.edu.au/717086](http://acu.edu.au/717086)

[acu.edu.au/international/  
virtual\\_tour/brisbane](http://acu.edu.au/international/virtual_tour/brisbane)

## **CAMPUS FACILITIES**

For information about facilities visit:

[acu.edu.au/454931](http://acu.edu.au/454931)

An ATM is located inside the library if you need to withdraw money.

## **LOCAL FACILITIES**

Facilities in the local suburb of Banyo include a large supermarket (Woolworths), cafés, speciality stores, parks, Post Office and a library. There are also larger shopping centres at Chermside and Toombul.

## **PUBLIC TRANSPORT**

Brisbane is divided into different travel zones. For information about Brisbane's public

transport system, including timetables, maps and fares, visit: [translink.com.au](http://translink.com.au)

## **go card**

go card is an electronic ticket that allows you to travel on all TransLink bus, train, ferry and tram services. It also entitles you to travel savings and discounts.

## **Travel concessions**

Full-time students are eligible for concession fares. However, there are other eligibility rules you are required to meet. ELICOS and Tertiary Preparation Program (Health Sciences) students are NOT entitled to fare concessions.

## **ACU free shuttle bus**

ACU runs a free shuttle bus for staff and students from Monday to Saturday. The bus services the Toombul and Northgate train stations and Chermside precinct. The departure point from ACU is BCC Bus stop 34, near the corner of Approach Road and Earnshaw Road. [acu.edu.au/470084](http://acu.edu.au/470084)

## **Cheap, safe and convenient ways to travel at night**

NightLink services operate between midnight and 5am on Friday and Saturday nights. [translink.com.au/plan-your-journey/late-night-services](http://translink.com.au/plan-your-journey/late-night-services)

## SAFETY ON CAMPUS

ACU has security guards on site and regular security patrols across our campuses. You can contact security 24/7 on 1300 729 452 or 8888 (from an internal ACU phone).

### General campus emergencies

For general emergencies please call the ACU Emergency Line: from an internal ACU phone dial 8888; from an external/mobile phone dial 1300 729 452.

### Life threatening emergencies

**In a life-threatening situation please dial Triple Zero (000).** After calling Triple Zero, please report the situation to the National Security Centre on 1300 729 452 or 8888 (from internal ACU phone).

### SafeZone app

The **SafeZone app** connects students and staff directly with the ACU Security team or emergency services during a first-aid or emergency situation on campus, providing they have mobile phone or wifi coverage.

### Local Police stations

#### Banyo Neighbourhood Police Beat

(Limited operating hours)  
21 Royal Pde Banyo, QLD 4014  
Tel: (07) 3000 6800

#### Hendra Police Station

485 Nudgee Road, Eagle Farm QLD 4009  
Tel: (07) 3632 2333

## OSHC ON CAMPUS

If you have Overseas Student Health Cover with Allianz Global Assistance you can meet with an Allianz Representative between 10am and 12pm on the 1st and 3rd Thursday of each month (excluding January and February) in the International Office (Building F, Level B). The Allianz representative can process cash claims of up to \$105 per invoice on campus.

[oshcallianzassistance.com.au](http://oshcallianzassistance.com.au)

Tel: 13 67 42

## DOCTOR ON CAMPUS

Students can see a General Practitioner

(GP/Doctor) at the ACU Health Clinic on Campus from Monday to Friday. The clinic will direct bill Allianz so there is no gap to pay for students who have OSHC with Allianz. Students can make an appointment by phoning (07) 3623 7740.

## PROOF OF AGE CARD

A **proof of age card** is for young people over the age of 18. It can be used for accessing licensed premises and for general identification. The card costs around \$66.65.

## DRIVING/DRIVING LICENCE

International students can drive in Australia using a licence from their home country provided it is current and valid. If your licence is not written in English, you must also carry a certified translation in English or apply for an International Driving Permit from your home country. For more information on driving and applying for a licence visit:

[qld.gov.au/transport/licensing/driver-licensing/overseas/driving/index.html](http://qld.gov.au/transport/licensing/driver-licensing/overseas/driving/index.html)

## IMPORTANT CONTACTS

Department of Home Affairs  
299 Adelaide Street, Brisbane QLD 4000  
Tel: 131 881  
[homeaffairs.gov.au](http://homeaffairs.gov.au)

## ADDITIONAL USEFUL WEBSITES

**Brisbane Student Hub -**  
[mdaltd.org.au/brisbanestudenthub](http://mdaltd.org.au/brisbanestudenthub)

**Study Brisbane -** [studybrisbane.com.au](http://studybrisbane.com.au)

**Insider Guide to Brisbane -**  
[insiderguides.com.au/brisbane](http://insiderguides.com.au/brisbane)

**Tourist Info -** [visitbrisbane.com.au](http://visitbrisbane.com.au)

**Public Transport -** [translink.com.au](http://translink.com.au)

**Council of International Students Australia (CISA) -** [cisa.edu.au](http://cisa.edu.au)

**Assistance/Advocacy for people renting -**  
[rta.qld.gov.au](http://rta.qld.gov.au)

**Tenants Queensland -** [tuq.org.au](http://tuq.org.au)

**Translating Service -** [tisnational.gov.au](http://tisnational.gov.au)

